

Commercial Vehicle Fleet Management

Exposing the true condition of your fleet



Industry leading, UKAS accredited inspections
Progressive management information reporting
Aftercare, training and support

Delivering safe, efficient, sustainable logistics

Contents and Introduction

FTA's Commercial Vehicle Fleet Management has evolved for over 45 years to become an accredited and acclaimed service that is designed to tackle the challenge of ensuring compliance with regularly changing legislation, against the background of rising operating costs and commercial competitiveness.

Whatever the size and nature of your operation or the types of vehicle you may operate, we have the solution to ensure you are running a safe, efficient and legal commercial vehicle fleet, whilst quality monitoring any maintenance providers and procedures you may have to help save you money in the long term.



- 4 Roadworthiness Inspections
- 5 Maintenance Inspections
- 6 Audits
- 7 Management Reporting
- 8 FTA Gateway
- 10 Training
- 11 Technician Assessments and Workshop Accreditation
- 12 Additional Inspections
- 13 Tanker Inspection and Certification Service
- 14 Information and Support

Your legal obligations

As part of your operator licence obligations and the Road Traffic Act, your declaration to ensure your vehicles are maintained to a roadworthy standard means you have agreed to undertake regular inspections, including preventative maintenance inspections and driver walk around checks.

Failure to comply with these regulations can result in fines and prohibitions including licence curtailments, suspensions and revocations.


For more information please see the Vehicle and Operator Services Agency (VOSA) Guide to Maintaining Roadworthiness.




Being at the forefront of industry developments with a wealth of experience has provided FTA with the tools to offer a wide range of United Kingdom Accreditation Service (UKAS) accredited inspections and audits, carried out by highly skilled engineers.

Using FTA for your vehicle maintenance requirements will increase compliance, save you money and give you peace of mind.



- 

First class service
All our inspections and audits are accredited by UKAS ensuring they're of the highest standard
- 

Cost savings
Proven reductions in vehicle defects result in reduced repair costs, vehicle downtime and risk of prohibitions
- 

Effective reporting
The latest in interactive reporting ensures you are always on top of your compliance and can easily drill down to view individual detail and highlight trends

- 

Increases compliance
With a proven track record in reducing vehicle defects and our effective reporting service, your risk of non-compliance is minimised
- 

Peace of mind
Independent audits of your maintenance providers protect your interests and ensure you are getting good value
- 

Convenience
Wherever you are in the UK, you'll have access to our expert engineers, all of who are trained, accredited and audited to a national standard

Proven reductions in defects with FTA's inspections

These figures show the percentage reduction of defects found on vehicles and trailers inspected by FTA, in relation to the national average as detailed in the annual VOSA Effectiveness Report.



Roadworthiness Inspections

FTA's Roadworthiness Inspections provide regular opportunities to fully examine the operational and mechanical condition of your vehicles, to ensure compliance with your legal obligations and help avoid failure at roadside and annual checks.

Roadworthiness Inspections satisfy your legal obligations to the Road Traffic Act 1988 which state that your vehicles must be maintained to a roadworthy standard. In addition to providing a legal necessity, these inspections can also help reduce the risk of occurring penalties such as Operator Compliance Risk Score (OCRS) points and fixed penalties at the roadside.

A Roadworthiness Inspection reports on defects which could affect the safety, legality or reliability of a vehicle before the next scheduled inspection. These inspections are subject to varying timeframes. However, as a general example, every six weeks is fairly standard. The timeframe will vary depending on useage of vehicles, the conditions in which they operate and manufacturers' guidelines.

A typical Roadworthiness Inspection includes:

- an inspection of all items covered on the statutory annual test
- an inspection of all items that should be covered by driver walk around checks. These include lights, tyres, wheel fixings, bodywork, trailer coupling, load security and ancillary equipment
- a computer printed report of all items contravening annual test regulations, and that may affect the compliance and reliability of the vehicle, the severity of these defects and the level of prohibition the defect would attract at a VOSA roadside check



Roadworthiness Awards

Our prestigious Roadworthiness Awards highlight FTA members' efforts to keep their fleets safe, legal and efficient. Award winners are presented with a custom-printed 1:50 scale model truck, a certificate and a mention in FTA's *Freight* magazine.

Previous award winners include:

- Strathclyde Fire and Rescue
- Willi Betz UK Ltd
- Hanson UK

For more information on this award scheme please visit www.fta.co.uk/vis



"By using FTA's Vehicle Inspection Services, Enterprise is able to benchmark not only our internal procedures but also have a national overview of our service providers and standards of maintenance across our large and diverse fleet. The fleet management information provided covers all aspects of our operation from vehicle standards through to our maintenance system, auditing and driver performance. I'd advocate the use of FTA's Vehicle Inspection Services for all fleets to assist and monitor vehicle compliance issues."

Debbie Vaughan CMILT

Transport Compliance Manager
Enterprise plc

Maintenance Inspections

FTA's Maintenance Inspections are a fully comprehensive visual, operational and mechanical condition check of your vehicles to ensure compliance with your legal obligations and help avoid failure at roadside and annual checks. They can also provide opportunities to reduce maintenance costs, through wear and tear evaluation and allow for early detection of defects, thus increasing reliability and peace of mind that you are operating legally, safely and efficiently.

A Maintenance Inspection builds on the Roadworthiness Inspection and is a complete in-depth visual examination which provides a valuable insight into maintenance standards and the general care of the vehicle including its cosmetic appearance.

A typical Maintenance Inspection covers all items as per the Roadworthiness Inspection and other areas including:

- road/brake test
- tyre tread depth
- tyres
- engine and cooling system
- fuel system
- exhaust system
- clutch, gearbox, transmission
- suspension
- electrical system, lights, reflectors
- steering gear
- chassis and frame
- wheels and axles
- brake system
- bodywork and ancillary equipment



A comprehensive breakdown of the components checked and a coding for each separate area allows you to realise the extent of the condition of the component and its potential to become a defect given time. This then enables you to make provisions for remedial works, as and when the condition of the component becomes in danger of becoming a contravention item.

FTA carries out Roadworthiness and Maintenance Inspections on many types of vehicles at your premises including HGVs, tractor units, vans, tankers and specialist vehicles such as fire engines and refuse vehicles.



"We are passionate about our vehicle compliance and use FTA's Vehicle Inspection Service to give us an independent review of the condition of our vehicle fleet. FTA remain our first choice for unprejudiced, objective, high quality inspections which are key to our compliance and the smooth running of our operation. We have come to rely on FTA and with such helpful, highly skilled and knowledgeable staff I would recommend them to any vehicle operation"

Darren Smith
Airside Transport Technical Manager
Heathrow Airport Ltd

Audits

Much time, energy and money is spent on carrying out various procedures to ensure that operator licence regulations are met. Yet how can you be sure that all the systems you have in place are being carried out properly, cover all the areas necessary and are in line with VOSA's recommendations?

FTA's audits examine various aspects of your operation to ensure that you are fully aware of how your procedures are being carried out, whether they conform with the latest regulations and recommendations and if there are any aspects of your operation that may require attention.



Vehicle Maintenance Systems Audit

A Vehicle Maintenance Systems Audit provides independent auditing of the systems and procedures you have in place to deal with your vehicle maintenance arrangements, using recommendations in VOSA's Guide to Maintaining Roadworthiness as the benchmark.

The comprehensive reports produced break down your systems into seven key areas and include best practice tips and invaluable advice for determining which areas of your operation require special consideration, in order to avoid non-compliance should VOSA visit your operating centre.

A typical Vehicle Maintenance Systems Audit will cover the following areas of your systems and records.

- Driver walk around checks
- Driver defect reporting
- Safety inspections
- Maintenance facilities
- Quality monitoring
- Records
- Vehicle condition

Driver Walk Around Check Audit

A Driver Walk Around Check Audit provides an independent stop and check at random on vehicles that are about to exit your premises. These checks will enable you to quality monitor the competency of the drivers carrying out their routine checks and the number of driver detectable defects going unnoticed.

Over 50 per cent of all defects found from FTA vehicle inspections should have been found by the driver

During a check the following areas will be examined:

- lights
- tyres
- wheel fixings
- bodywork
- trailer coupling
- load security
- ancillary equipment

The findings from the check will then be cross referenced with the driver's own records and a report will be produced on the day, showing the defects found and any vehicles that were free of driver reportable defects.

"The Travis Perkins Group use the FTA Vehicle Inspection Service as an integral part of our compliance and auditing process. Having a dedicated FTA Contract Manager overseeing this service gives us confidence that any issues raised are reported and acted upon to ensure that Travis Group requirements are met."

Liam Holland

Group Transport Manager
Travis Perkins

Effective management information is vital to ensure you are fully aware of any potential gaps in your compliance, to increase business efficiency and pinpoint safety issues. FTA's Management Reporting provides a detailed analysis of the condition of your fleet, maintenance arrangements and systems, outlining their effects on the efficiency of your business and training needs.

The latest addition to our reporting suite is the online, interactive FTA Gateway. The FTA Gateway offers market-leading reporting at your fingertips (see overleaf for more information).

Along with our interactive Gateway, our management information enables managers to benefit from our extensive database of inspection reports, allowing accurate sector benchmarking and industry comparison. It will also allow for quick pinpointing of any safety, legal and maintenance issues. You can measure the impact of any changes that you have implemented.

In addition to the Reporting Gateway (presented overleaf), there are a variety of reports that we can create to show trends such as the following.

Manufacturer or maintenance provider report

A report allowing you to compare the performance of your fleet by quality monitoring your maintenance providers and the manufacturers of your vehicles.



Operator Compliance Risk Score (OCRS) reports

A report detailing the OCRS points that your vehicles would have attracted if they had been stopped by VOSA at the roadside. These reports can benchmark depots and maintenance providers as well as showing where the defects are.

Maintenance system and compliance audit report

Following an audit of your systems and procedures at each depot, FTA engineers will present reports back to you in person detailing areas that require attention and are on hand to discuss any action that is required.

“Replacing our in-house inspector with FTA inspections, has saved us around 75% in costs per year.”
Walkers Snack Foods Ltd

“Using FTA vehicle inspections has enabled us to make net annual savings of £260 per truck.”
Greggs plc

“Using FTA inspections has enabled significant cost savings to be achieved.”
Glasgow City Council

“Using FTA Vehicle Inspection Services provides us with a cost saving of 35% against other internal and external options.”
Asda Stores Ltd

How much could you save with FTA?

FTA Gateway

The FTA Gateway is the ultimate tool for all managers. Our exclusive, online, interactive suite provides all the management information you need to ensure you are on top of the compliance of your fleets whilst saving time and helping to prioritise business decisions.

For those who use our tachograph services, the Gateway can act as a portal to not only your vehicle inspection data but your tachograph and drivers' hours compliance also.

The FTA Gateway is accessed through a secure online portal and aims to provide a very clear view of your vehicle inspection reports. The interactive nature of the service allows quick and easy interrogation of reports from a 'dashboard' overview to the finer detail.



Summary page 'dashboard' overview

The summary page shows the average number of defects and the number of inspections carried out on clear digital counters. Dashboard illustrations then show average OCRS points, potential Graduated Fixed Penalty charges, defects and safety defects across the company. Helpful visual indicators also show the national averages, sector averages and defect averages to quickly show how your operation is positioned within the industry.



From the summary page a number of more detailed reports are available including:

- defects
- components
- comparison
- trends
- vehicle



Comprehensive overview leading to easy pinpointing of detail

The following shows an example of how you can simply drill down through the reports from a top level overview to a more detailed look into areas such as individual components, safety defects, makes of vehicle and year of manufacture.



Defects overview



Driver related safety defects



Driver related safety defects
– immediate prohibitions

What are the benefits?



Makes compliance easier

- Quick and easy pinpointing of areas that require attention
- Highlights staff training requirements
- Quality monitors maintenance providers



Saves time

- All reports are in one place and accessible by the touch of a button
- Online service eliminates the delay in waiting for reports
- The intuitive drill-down service makes finding reports faster and easier



Prioritises business decisions

- Benchmark your operation or various aspects of it nationally, by sector and by company
- Enables understanding of which areas of the business would benefit from further attention

“The Vehicle Inspection Service Gateway has been developed to provide simple and effective methods to manage the best operational use of your fleet. Enhanced features include detailed analysis of your fleet’s condition, interactive reporting and benchmarking results against company, sector and national averages. Trends and performance can be highlighted with relation to manufacturer, vehicle type, model, driver and more - ensuring you are well equipped to make informed and cost efficient decisions for your business.”

Deana Ould

Vehicle Inspection Services Product Owner
FTA

For more information on the
FTA Gateway please visit
www.fta.co.uk/visgateway
or call us on 08717 11 22 22*

A company's systems and procedures are only as strong as the staff that are implementing them. Whether it is your supervisory staff, vehicle engineers or drivers, in order to ensure that they understand their role in complying with operator licence regulations and carry out the necessary procedures, training is paramount.

Choose FTA training and benefit from:

- a reduction in maintenance costs through correct wear and tear evaluation
- minimised failures at the roadside and annual checks
- increased confidence that you are operating safe, legal and reliable vehicles

Inspection Procedures and Standards Training

Aimed at engineers tasked with inspecting vehicles, this three-day course covers all the elements required to teach your staff the appropriate skills to comprehensively evaluate the condition of your vehicles in accordance with operator licence requirements.

The course covers the following key areas.

- The need to inspect vehicles
- Legal requirements
- Inspection Manual standards
- Inspection procedure theory and practical
- Report writing

Driver Walk Around and Defect Assessment Training

Aimed at drivers, this half-day course is designed to provide candidates with a practical knowledge and understanding of their responsibilities when carrying out walk around checks. Correct identification of defects will help prevent possible prohibitions and spot fines.

The course covers the following key areas:

- an overview of operator licensing, VOSA enforcement and the prohibition system
- practical and theory based walk around checks
- a pre-use walk around check video



Categorisation of Defects Training

Aimed at technical and supervisory staff, this theory based two-day course is designed to explain all the engineering requirements laid out under operator licence regulations. It provides candidates with the necessary information to assist in correct decision making in respect of the minimum allowable operating standards.

The course covers the following key areas.

- Operator licensing, VOSA enforcement and the prohibition system
- Comprehensive presentation of the Categorisation of Defects Manual
- Assessment of attendee competence

Other related training courses

FTA also offers a wide range of courses for staff from drivers to engineers and managers. With numerous public course venues nationwide and the ability to provide courses in-company, FTA can help create a training solution to fit your individual requirements.

Courses available include:

- Driver CPC modules including Vehicle Safety and Road Legal
- Transport Manager CPC
- Operator Licence Awareness Training
- a range of health and safety courses

For the full range of training courses please download a copy of the prospectus from www.fta.co.uk/training or call 08717 11 22 22*

Technician Assessments and Workshop Accreditation

Ensuring that your maintenance levels are of a high standard will reduce the risk of vehicle defects and OCRS points, show duty of care to your staff and increase operating efficiency.

Standards can be improved and maintained by regular training, staff assessments and workshop accreditation.



Technical Staff Competency Assessments

Aimed at vehicle technicians wishing to attain an irtec licence. This is a nationally-recognised certificate that demonstrates a level of skill to any employer in the road transport industry. This is the ideal preparation for technicians wanting to take the irtec assessment.

FTA can bespoke assessments based on individual company requirements. Candidates are assessed by our technical assessors on vehicle inspection techniques, with reports on pass or fail criteria if required.



irtec Assessments

As the largest assessment centre offering the Institute of Road Transport Engineers (irtec) certification service from start to finish, our experts will assess your staff to the approved IRTE standard of Inspection Technician. These assessments aim to provide you with peace of mind that your staff are competent and qualified and reduce the risk of fines and penalties associated with non-compliance.

"The irtec scheme, delivered by FTA, is fully endorsed by all our dealerships and technicians and is raising standards to the highest possible level across our entire network. The aim is for all our technicians to receive accreditation giving our customers the utmost confidence in our ability to provide a consistently high standard of service."

Tony Shepherd

After Sales Manager
DAF Trucks

IRTE Workshop Accreditation

FTA is the exclusive contractor for this IRTE initiative, which aims to deliver a quality, independent accreditation service that recognises and promotes best practice in workshop procedures. Through accreditation, workshops receive IRTE's stamp of approval, highlighting compliance in key areas such as premises, equipment, management, documentation, quality and appearance.

Accreditation ensures maintenance providers will be able to demonstrate their quality standards, benefit from benchmarking services and promote their business through inclusion on the IRTE Workshop Accreditation Register.

Operators benefit from helping to safeguard their operator licence and prove credibility to customers through access to IRTE accredited maintenance providers who have correct facilities and technical expertise.

For a full list of benefits and more information please visit www.irteworkshop.org or email irteworkshop@soe.org.uk



Additional Inspections

FTA's experienced engineers are trained to high standards and can provide a wide range of inspections to suit your requirements. Whether you are looking at purchasing new vehicles, involved in a merger or fleet takeover or whether your vehicle lease contract is about to expire, FTA has a solution to ensure you are fully aware of the condition and potential value of a vehicle or fleet.

These unbiased examinations can be carried out on any type of vehicle from vans through to HGVs and tankers. Specialist vehicles such as waste vehicles and vehicles with tail lifts or other lifting equipment can also be thoroughly checked.



Pre Purchase Inspections

Pre Purchase Inspections are designed to provide sufficient information on the condition of the vehicle to enable a decision on whether or not a purchase should be made. The inspection includes a full Maintenance Inspection, a standard road and brake test, plus a report on the details of the vehicle including plated weights, test certificate details and types of tyres.

We can also manage leasing processes, communicate with operators and arrange the inspections for the lessor.

End of Lease Inspections

This independent third party inspection provides an objective report on the condition of the vehicle, considering fair wear and tear and highlighting areas requiring repair before the vehicle is returned. Estimated repair prices can be supplied on request.

Due Diligence Inspections

Due Diligence Inspections are designed to examine the condition of a fleet of vehicles, or to show its financial value in the event of a takeover or merger.

Lifting Equipment Inspections

In addition to our regular Roadworthiness and Maintenance Inspections, FTA engineers can also carry out a full visual, operational and mechanical inspection of any lifting equipment including tail lifts, lorry mounted cranes, bin lifts and demountable body systems. For inspections within the warehouse, including forklift trucks and warehouse racking, a brochure is available on request.

Inspections of lifting equipment have to meet standards governed by the Health and Safety Executive (LOLER/PUWER). These standards stipulate that inspections must be carried out by a person who is independent, impartial and competent. Lifting equipment should be inspected once every 12 months or once every six months in a man-up operation.

Case study

Strathclyde Fire & Rescue is one of the largest fire and rescue services in Europe and serves an area of 14,000 square kilometres. Having found that its own centralised workshops were too far away to efficiently inspect and maintain vehicles based at its more remote stations, Strathclyde Fire & Rescue turned to FTA.

A best value review of the procedures the service had in place found that using FTA's skilled engineers to inspect its remote vehicles would save them time and money.

From this simple solution Strathclyde Fire & Rescue has seen notable cost savings due to reduced vehicle downtime and has been given peace of mind that it has an increased number of safe, legal and reliable vehicles in service at any one time.

"Strathclyde Fire & Rescue has benefitted greatly from the continued support it has received from FTA and their inspections have been key to our compliance, efficiency and smooth running of operations within our remote locations."

Benny Mallon
Operations Manager
Strathclyde Fire & Rescue

Tanker Inspection and Certification Service

FTA's Tanker Inspection and Certification Service provides comprehensive examinations of tankers and their associated equipment in accordance with the schedules of the current road transport regulations for dangerous goods movement. The testing carried out follows the industry standard guidelines of pressure and leakproofness testing.

Regular tank inspections ensure compliance with your legal obligations and also provide the opportunity to increase safety and reduce maintenance costs, through early detection of defects.



Road Tanker Certification Service

This certification complies with schedules of the current road transport regulations for dangerous goods movement and the requirements of ADR for carrying out periodic examinations.

The thorough inspections incorporate:

- a leakproofness and vapour tightness test
- low pressure oxygen free nitrogen to fill the tank – ensuring there is no need to clean or degas the tank prior to the test
- an examination to identify any leaks in the tank and ancillaries (p/v valves, run off pipes, vapour recovery systems and related valves, vents and seals)
- a comprehensive 31 point check on the safety and integrity of the remainder of the tank and its associated equipment

Following the inspection a certificate is provided along with the certification plate and/or relevant stamp.

Regular Tank Inspections

A regular tank inspection helps ensure that tankers remain compliant in between the periodic examinations test.

This stand-alone service provides the operator with a comprehensive inspection of the tank and its equipment, covering 31 individual points.

"Using FTA for our tanker inspections and certification and gas pressure testing has given us peace of mind that in this highly regulated environment, our vehicles and equipment are safe and legal. This ensures that our transport operation can run smoothly and our customers remain happy."

Ray Fowler

Transport Manager
George J Goff Ltd

Your legal obligations

The schedules of the current road transport regulations for dangerous goods movement require that all dangerous substance tanks have a periodic/intermediate examination at specific intervals. The Major Oil Companies Safe Loading Pass Scheme requires a vapour tightness test every two years for all road tankers.

Since 1 July 2006, any inspection body which undertakes the inspection or examination of 'old' (pre 9 May 2004) tanks or 'new' (post 10 May 2004) tanks must be appointed by the Department for Transport (DfT)/ Vehicle Certification Agency (VCA) after first satisfying the requirements of the accreditation body UKAS.

ADR tanks (post May 2004) are legally required to be tested at a pressure of 200mb every three years and a hydraulic test is required at six yearly intervals to a test pressure of 360 mbar, therefore requiring the tank compartment to be filled to its ullage level.

FTA's tanker inspection service has successfully acquired UKAS accreditation and DfT/VCA approval for the certification of both old and new tanks.

Please note: since 1 July 2010 a change in regulations required 'old tanks' built after 31 December 1996 to ADR standards to be certified to the requirements of new tanks. For more information FTA members can call the Member Service Centre on 08717 11 22 22*.

Information and Support

Being at the forefront of industry developments and latest legislation has enabled FTA's intelligent development of a range of services to ensure vehicles, related equipment and general maintenance arrangements stay legally compliant, adhere to safety standards and add value to operational efficiency.

FTA members can also access a wealth of information to help in all aspects of their operation, whether this is through our expert transport advisors at our Member Advice Centre, nationwide free briefings, our popular conferences, member only sections of the website, email news bulletins, compliance guides, *Freight* magazine and *Yearbook of Road Transport Law*. Please do not hesitate to get in touch if you have any queries or need any support on any area of your transport operation.



Briefings and Conferences

Throughout the year FTA's policy and information experts run a series of briefings and conferences to ensure delegates are up-to-date with the latest legislation and are given best practice advice. The events, that are available up and down the country and cover a variety of topical areas and subjects, include:

- Transport Manager Conference
- Fleet Engineer Conference
- Safety in Logistics Conference
- Member Briefings
- Utilities and Civil Engineering Conference

"FTA's Transport Manager Seminars provide a valuable guide in today's tough business climate giving delegates the chance to match their operations with the wider needs of the industry. The balance of the presentation allows for all delegates to discuss with FTA staff any finer points, and the information pack is very helpful for legislation ahead."

Mark Chennells

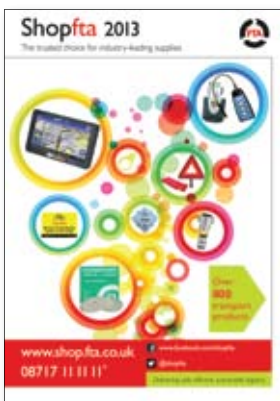
Fleet and Transport Manager
Lancer UK Ltd

Consultancy

Whether you are moving premises, deciding on outsourcing your vehicle maintenance arrangements, facing new challenges or looking to implement new procedures, FTA's team of knowledgeable consultants can provide guidance and bespoke solutions.

Shopfta

www.shop.fta.co.uk
08717 11 11 11*



Shop**fta**, FTA's one-stop-shop for all your transport consumables, offers a range of regularly updated products for sale online or by phone.

Our extensive range includes many products to aid you in keeping your vehicles maintained to the required standards – such as wheelnut indicators, inspection pads, vehicle maintenance and record wallcharts.

To view our full range of products visit www.shop.fta.co.uk or request a catalogue by calling 08717 11 11 11*

Did you know?

- The Traffic Commissioners undertook 943 public inquiries in 2011/12, 322 of which resulted in the operator's licence being revoked and a further 97 suspended¹
- Around 32 per cent of vehicles owned by operators that only have one vehicle fail their annual test first time²
- VOSA has had its powers to stop vehicles extended to Scotland³
- Headlamp aim remains the most common cause of failure at annual test²
- The average failure rate for HGVs at initial test is just over 24 per cent²
- Brake systems are still the area most likely to attract prohibition at the roadside in HGVs²

¹ Traffic Commissioners Annual Report 2011/12

² VOSA Effectiveness Report 2011/12

³ VOSA Business Plan 2012/13

Do you know your OCRS?



Your fleet's Operator Compliance Risk Score (OCRS) can determine how often your vehicles are stopped and checked at the roadside. Operators with high scores are more likely to be stopped and the risks of prohibitions and fines for defects are increased.

To request your OCRS reports from VOSA email enquiries@vosa.gov.uk or call 0300 123 9000.

The OCRS bands

Band	Roadworthiness	Traffic enforcement
Red	Baseline over 25	Baseline over 30
Amber	Baseline over 10 and up to 25	Baseline over 5 and up to 30
Green	Baseline up to 10	Baseline up to 5
Grey	No baseline score	No baseline score

Please contact us for more information

Member Service Centre 08717 11 22 22*

www.fta.co.uk

Fax: 01892 552360

info@fta.co.uk

Or you can write to us at:

Freight Transport Association, Hermes House, St John's Road,
Tunbridge Wells, Kent TN4 9UZ

Drivers' hours and tachograph management

Vehicle maintenance and compliance

Industry training and assessments

Transport supplies

Independent auditing

Transport and logistics consultancy

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Registered in England Number 391957

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Enquiry Form

For more information on any of the services or products mentioned please fill out and fax this form back to 01892 552360

Alternatively, send the form back to us using this freepost reply card, call 08717 11 22 22* or visit www.fta.co.uk

Contact name _____

Job title _____

Company _____

Address _____

Postcode _____

Telephone _____

Email _____

Are you a member of FTA Yes No

Membership no (if known) _____

I am interested in the following (please tick)

- Roadworthiness and Maintenance Inspections
- Additional Inspections
- Lifting Equipment Inspections
- Tanker Inspection and Certification Service
- Fleet Management Information
- Vehicle Maintenance Systems Audit
- Driver Walk Around Check Audit
- Training
- irtec Technical Assessments
- IRTE Workshop Accreditation
- Briefings and Conferences
- Shop**fta**
- Consultancy
- Other, please specify
- Please contact me to discuss my requirements**

* Calls may be recorded for training purposes

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2

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