

FTA Diploma in Road Transport Management



Who should attend

This course is designed for managers and supervisors working within a transport environment who may already hold a CPC and who have had some practical experience of working in an operational transport environment.

Key benefits

To build upon the knowledge of existing transport staff who already hold a CPC in order to assist them in carrying out their managerial role within an operational environment. Candidates will receive a comprehensive update of legislative and operational issues relating to transport department operations. A number of key business management tools and techniques will also be covered in order to give delegates a good working knowledge of matters which may impact on their operation.

There is a requirement to complete two workplace assignments during the course. On successful completion the delegate will be awarded the FTA Diploma in Road Transport Management. A second assignment is marked by the CMI and candidates will then obtain the introductory Diploma in Management from the Chartered Management Institute.

The course is split into two separate three day sessions. Candidates should complete part 1 first. At the end of part 1 an assignment must be completed, which will be marked by FTA. The assignment at the end of part 2 is marked by CMI in order to independently verify the course.

For more information on CMI membership and further management level courses please contact the Member Service Centre on 08717 11 22 22*.

Course content

Part 1	Part 2
• Management skills	• Employment law
• Legislation update	• Budgets and accounts
• Health and safety	• Customer service
• Negotiating skills	

PLEASE NOTE

The contents of this course may change to reflect developments and best practice changes in the transport industry. This course can be delivered in-company and designed around organisational policies and procedures.

FTA Diploma in Road Transport Management Part 1 Residential course

Tunbridge Wells	7–9 January	15–17 October
Milton Keynes	31 March–2 April	23–25 June

FTA Diploma in Road Transport Management Part 2 Residential course

Tunbridge Wells	10–12 March	8–10 December
Milton Keynes	12–14 May	21–23 July



inspiring leaders

Residential price

£720 + VAT per 3-day section

The price includes tuition, course notes, assignment, CMI registration, certification and full board accommodation. This course is suitable for both Freight and Passenger CPC holders.

BOOKING LINE: 08717 11 22 22* • EMAIL: training@fta.co.uk