

UK Pay-as-you-use Recovery tariff

Cars & light vans up to 3.5 GVW

Roadside Assistance including Home Start and short tow	£82.29 per incident
Recovery	£82.29 per incident plus £1.65 per mile
Accident recovery winching/lifting	Please refer to notes below

Important notes to UK pay-as-you-use Breakdown

Recovery for vehicles under 3.5 tonnes GVW is defined as a round trip of more than 20 miles. For example: breakdown to delivery destination is 11 miles, giving a round trip of 22 miles. Charge will be fixed rate of £82.29 plus 22 miles at £1.65 per mile, totalling £118.59. Accident recovery and winching/lifting for cars and light vans will be charged at £66.66 per hour. Minimum charge of one hour and thereafter charged to the nearest quarter of an hour. Specialist services eg tail lifts, electrical, refrigeration, cranes/airbags – subject to current rates at time.

Commercial vehicles over 3.5 tonnes GVW

Call-Out Charges

Day time call-out charge (08.01–18.00)	£15.58
Night time call-out charge (18.01–08.00)	£31.28
Bank Holidays and weekends (18.01 Friday to 08.00 Monday)	£34.84

Hourly Rates

Roadside Assistance	£56.23
Winching, lifting and towing over 3.5 tonnes GVW and up to 24 tonnes GVW	£79.56
Winching, lifting and towing 24 to 44 tonnes GVW	£86.41

Note: Call-Out Charge and Hourly Rates are cumulative

Important notes to UK pay-as-you-use Recovery

1. FTA Pay-As-You-Use Recovery is subject to terms and conditions which can be found on the following pages.
2. All tariff rates are exclusive of VAT which will be charged at the prevailing rate.
3. Extra labour is charged at £28.74 per hour day or night.
4. Minimum charge one hour: Hours to be charged to nearest quarter of an hour.
5. A short tow is defined as a round trip of up to 20 miles from breakdown to delivery destination and back.
6. Car Hire (2 days minimum) £126.00. Vehicle type at our discretion. Please note the car hire provider's terms and conditions will apply, which may include certain age and endorsement restrictions.

Cars & light vans up to 3.5 GVW

We have recognised that people are taking vehicles to Europe more and more, which is why we have a choice of European breakdown and recovery packages to suit your business needs.

FTA Recovery Service members can take advantage of our services which include:

Fleet Europe – covering all your vehicles for a whole year	£POA
--	-------------

European Breakdown Assistance for an individual vehicle for a single trip	£POA
---	-------------

Commercial vehicles over 3.5 tonnes GVW

Charges for all European repair work will be charged in Sterling at the prevailing rate at the time of conversion.

Cost of breakdown and local admin (supported by a copy of local charges)	£ Local charges
--	------------------------

Communications cost	£44.52
---------------------	---------------

Currency conversion cost	£11.08
--------------------------	---------------

Plus VAT	£VAT rate
----------	------------------

Important notes to European Assistance

1. Specialist services e.g. workshop repairs and parts, will be charged at cost plus 7.5% handling fee (to a maximum of £88.82 + VAT)
2. The communications charge of £44.52 + VAT includes a maximum of up to two outgoing European calls. Additional European calls will be subject to a charge of £11.08 + VAT per call.

Fleet Europe is underwritten by Automobile Association Underwriting Services Limited and provided by Automobile Association Insurance Services Limited.