

# Operator Licence Compliance Information Service (OLCIS)

2018



Be Connected • Be Compliant • Be Confident

# Why FTA?

## Why be a member?

Join 17,000 other members and gain access to the tools that keep your operation safe, efficient and compliant.

## Let FTA be the key component in your logistics operation

FTA is the UK's biggest transport trade association and has been successfully representing the interests of companies moving goods by road, rail, sea and air for more than 128 years.

Our members remain at the heart of our organisation and we feel it is important the money you spend on your FTA membership is used to improve the industry, policies and legislation.



### Smart tachographs

Next generation 'smart' tachographs will be mandatory in all new vehicles from June 2019. Vehicle operators will need to get ready before then, particularly those companies with a tachograph workshop, or when they make vehicle procurement decisions over the next 18 months. FTA can keep you up-to-date.



### Brexit

The subject everyone is talking about. We champion your best interests and aim to be the voice of logistics and supply chains on Brexit.





### **Operator licensing for vans**

Irrespective of how Brexit unfolds it now seems entirely likely that vans will be coming into scope of operator licensing through European law in the next few years. FTA is fighting through its permanent presence in Brussels to reduce the impact of the proposals, but hire and reward van operators who move goods internationally will almost certainly be required hold an operator licence.



### **Continuous development of transport managers**

Traffic Commissioners are increasingly looking for evidence at licence renewal of how transport managers and directors of standard and restricted licences are keeping their knowledge up to date. FTA can help you to understand what is expected and provide you with the means to keep the TCs happy, whether that is through a training course or other compliance information, events and sources.



### **Member Advice Centre**

This offers members advice on anything that affects the compliance of their operations.



# Be Compliant

At FTA, compliance is of prime importance. Whilst it can be complicated, we are here to help your operation stay compliant.

Let us be your guide and your support. Our experts can help to explain legal issues, any upcoming legislation and changes to current legislation, how these relate to your operation and what measures you can put in place to avoid non-compliance.

We want to make sure all our members recognise compliance within their operation – this is of upmost importance.



## Membership Relations Manager

Your membership includes a dedicated **Membership Relations Manager** in your area, who will deal with any enquiries or needs your operation may have.



## Information

Our position within the industry ensures we have a wide and trusted knowledge base. Information is available to you via a range of channels including **free regional member briefings**, **compliance guides** and **briefing notes** on new or changing regulations, **member-only website content** and the highly regarded **Operator licence Compliance Information Service**.



## Compliance Advice Centre

Telephone<sup>1</sup> and email access to our team of transport compliance experts, available from 9am–5pm, Monday to Friday. Our advisors are fully trained in all aspects of transport legislation – they deal with some 30,000 enquiries a year – and are on hand to answer any legal or operational queries you may have.



## Supporting our members

We proactively work to help minimise the impact of any new legislation. Some of the issues include: Brexit, fuel duty, apprenticeship levy, changes to drivers' hours and working time, skills shortage, vans coming into scope of operator licensing, new regulations for periodic testing of vehicles, changes to Driver CPC, low emission restrictions coming around the UK, Earned Recognition, CLOCS and FORS, use of in-cab cameras, HGV CO<sub>2</sub> standards, London Direct Vision Standard, self-employed status, opportunities to decarbonise freight and environmental reporting



# Be Confident

## Compliance Confidence Index

Our online Compliance Confidence Index (CCI) is a short survey, created to give you confidence in your operation.

Based on your opinion of your operation, the CCI is designed to help you target areas within compliance where your organisation may have weaknesses. The survey gives you a score based on your answers which represents the degree to which your organisation is covered over a number of areas of compliance. If there are gaps, our **Membership Relations Manager** will recommend ways we can help you.



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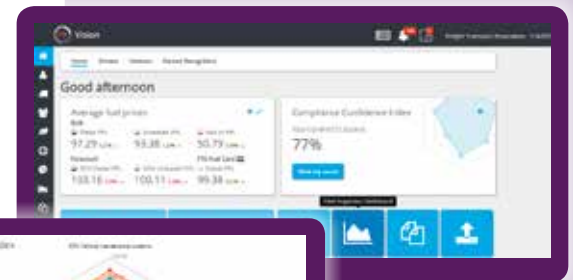


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Save time with all the information you need in one place. Our clear implementation advice also helps you save time on planning.

Cut costs through minimising business risk, eliminating the cost of third party solicitors or consultants and benefit from discounts on other FTA products and services.



<sup>1</sup>9am to 5pm, Monday to Friday.

# Be Connected

Shape policies and the industry for the future through our Freight Councils and stay better connected with industry peers through a variety of networking opportunities.



## Influence

Our Freight Councils offer members the opportunity to get actively involved in influencing FTA's policy agenda. There are **Regional** and **UK Councils** that cover issues affecting road, rail, sea and the wider supply chain. We have a key presence in the UK and Europe.



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## News

Up-to-the-minute industry news is available in various forms to suit you. These include **email news bulletins**, **instant traffic alerts** and **member only sections of our website**. FTA also publishes ***Freight & Logistics magazine***, which covers wider industry updates and also more member-focused news.



## Supporting our members

Representing the best interests of our members at a regional, national and European level and make improvements to the logistics industry as a whole. Some of the issues include: Brexit, fuel duty, apprenticeship levy, changes to drivers' hours and working time, Skills shortage, Vans coming into scope of operator licensing, New regulations for periodic testing of vehicles, changes to Driver CPC, Low emission restrictions coming around the UK, Earned Recognition, CLOCS and FORS, use of in-cab cameras, HGV CO<sub>2</sub> standards, London Direct Vision Standard, Self-employed status, opportunities to decarbonise freight, environmental reporting.



Please tear off, complete and return the attached form. If you require any assistance please call **03717 11 22 22\***

**REQUIRED FIELDS IN RED**

## Operator Licence Compliance Information Service application 2018

Post: OLCIS Subscription, FTA, Hermes House, St John's Road, Tunbridge Wells, Kent TN4 9UZ

Fax: 01892 552 360 Scan and email: [membershipsupport@fta.co.uk](mailto:membershipsupport@fta.co.uk)



*The William Tracey Group works in partnership with FTA. Through adopting their online system 'Vision' we have been able to implement a process which assists our transport team to manage driver compliance group wide on a daily and weekly basis. Our membership also allows us access to the FTA Helpdesk to discuss any transport compliance queries we may have which is of great benefit.*



**Mark Stowey**  
Group Fleet Manager  
William Tracey Group

### YOUR DETAILS

Title ..... First name ..... Surname .....  
Job title .....  
Direct dial no .....  
Mobile .....  
Email .....

### COMPANY DETAILS

Company .....  
Trading names (if any) .....  
Address .....  
..... Postcode .....  
Telephone ..... Fax .....  
Website .....  
Company registration no. .... VAT reg no (if known) .....

### COMPANY PROFILE

**No of vehicles operated**  
Large commercial vehicles (>3.5t) ..... Vans (<3.5t) ..... Passenger carrying vehicles .....  
Nature of business ..... Annual UK turnover .....

### HOW WOULD YOU LIKE TO BE CONTACTED? (please tick all that apply)

Email  Post  Phone

Would you like to register for any additional services?

- Recovery Services (please tick to register for free)  
 Fuel Card (please tick to apply for this free-to-join discounted fuel service)<sup>5</sup>  
 Driver Licence Checking Service

### DECLARATION

I hereby apply for membership and agree to abide by the terms of the Articles of Association of Freight Transport Association Ltd (a copy of which is available on request).

Signature ..... Date .....

A VAT invoice will be issued to you on registration of your subscription.

<sup>5</sup>Cards are free in the first year and then £6 per vehicle thereafter. Applications will be subject to a credit check.

## Membership fees

OLCIS subscription £520	No required .....	£ _____
<b>(50 per cent discount for FTA members: £260)</b>	No required .....	£ _____
<b>Additions</b>		<b>+</b>
Guide to Van Excellence	£260.00 each No required .....	£ _____
European Road Freight Service	£130.00 each No required .....	£ _____
<b>Total</b>		£ _____
<b>Please add VAT (at the appropriate rate) of the above figure</b>		£ _____
Manager's Guide to Distribution Costs	Member £200.00 each (no VAT) No required .....	£ _____
<b>Transaid donation (to opt-out please cross through price)</b>		£ <b>10</b>
<b>Grand total (including VAT)</b>		

## Payment

**Direct debit** (a direct debit form will be sent to you)

**1 PER CENT DISCOUNT IF PAID WITHIN 30 DAYS**

**Cheque enclosed** (payable to FTA) £ .....

**Please invoice me** **Purchase order number** (if required) .....

**Credit card** (we will contact you for your card details)

The data FTA gathers and holds is managed in strict accordance with the Data Protection Act 1998. FTA will use the data you supply to provide information and services you have requested.

From time to time we may share your contact information with selected third parties so they can contact you about products and services you may be interested in. If you would prefer not to receive these offers, please tick the box.



## Exclusive services

There are a range of services that are exclusive to members (opposite). Use of our member logo is also available, along with vehicle stickers.

### Fuel Price Information Service

[fta.co.uk/fuel](http://fta.co.uk/fuel)

In partnership with Portland Fuel, this is a subscription service that helps you control and benchmark your transport costs.

### Recovery Services

[fta.co.uk/recovery](http://fta.co.uk/recovery)

Free to subscribe to plus a reduced tariff service offered by the AA.

### Fuel Card

[fta.co.uk/fuelcard](http://fta.co.uk/fuelcard)

Cost savings through discounted fuel prices and interest free credit.

### Driver Licence Checking Service

[fta.co.uk/driverlicence](http://fta.co.uk/driverlicence)

Reduce the time, costs and risks of checking your drivers' licences.

### Online Supplier Directory

[fta.co.uk/onlinesupplier](http://fta.co.uk/onlinesupplier)

Advertise your products and services for free to other FTA members.

- Model Conditions of Carriage and Storage are available for members and non-members
- Branch Membership is a cost-effective way of gaining full membership to FTA as a depot of a full fee-paying organisation
- FTA's European Road Freight Service is an invaluable source of information and guidance to help ensure the compliance and efficiency of your transport operation abroad
- Our Operator Licence Compliance Information Service (OLCIS) subscription has been specifically designed to provide information and support on what you need to do to stay compliant to your O licence undertakings
- The Guide to Van Excellence is a subscription service designed for van fleet operators who are committed to raising standards across their operation

## Additional services

Our full range of services are available  
to view online at [fta.co.uk](http://fta.co.uk)



### Vehicle Inspection Services

[fta.co.uk/vis](http://fta.co.uk/vis)

Vehicle inspections and audits on all vehicles and equipment.



### Tachograph Services

[fta.co.uk/tacho](http://fta.co.uk/tacho)

Tachograph and drivers' hours analysis, interpretation and support.



### Training

[fta.co.uk/training](http://fta.co.uk/training)

Industry-leading nationwide public and in-company courses.



### Shop

[shop.fta.co.uk](http://shop.fta.co.uk)

The trusted choice for transport supplies and consumables.



## What else does FTA offer?

### Audit Services

[fta.co.uk/audit](http://fta.co.uk/audit)

Tailored solutions, compliance and efficiency reviews and advice.

### Events

[fta.co.uk/events](http://fta.co.uk/events)

Various annual topical industry conferences and events.

### European Road Freight Service

[fta.co.uk/international](http://fta.co.uk/international)

Additional services and support for those operating internationally.

### Fuel Card

[fta.co.uk/fuelcard](http://fta.co.uk/fuelcard)

Cost savings through discounted fuel prices and interest-free credit.<sup>4</sup>

### Recovery Services

[fta.co.uk/recovery](http://fta.co.uk/recovery)

Free to subscribe to, this is a reduced rate pay-as-you-use service delivered by the AA.

### Driver Licence Checking Service

[fta.co.uk/driverlicence](http://fta.co.uk/driverlicence)

Save time with secure driver licence and Right to Work checks.

### Fuel Price Information Service

[fta.co.uk/fuel](http://fta.co.uk/fuel)

In partnership with Portland Fuel, this is a subscription service that helps you control and benchmark your transport costs.

<sup>4</sup>Cards are free in the first year and then £6 per vehicle thereafter. Applications will be subject to a credit check.

FTA members:

- carry more than 90 per cent of freight moved by rail
- consign more than 70 per cent of UK exports by sea and air
- operate more than 200,000 heavy goods vehicles – over half of the UK's total fleet

# FTA in numbers



## Information

- More than 30,000 legal and technical enquiries (calls and emails) handled by the Member Advice Centre
- More than 491,000 Google-verified visits to FTA's website at fta.co.uk
- 95,000 copies of FTA's monthly *Freight & Logistics* magazine circulated to members
- More than 5,050 delegates to FTA events
- More than 65,000 enquiries answered by the Member Service Centre



## Representation

- More than 1,280 members involved in FTA's Freight Councils
- Meetings with ministers and shadow ministers from each of the main political parties plus transport ministers for the devolved regions
- 121 meetings with members of the Westminster, European and devolved regions' parliaments



## Training

- More than 70 courses offered
- More than 800 candidates completed Transport Manager CPC courses
- More than 10,000 drivers completed Driver CPC training



## Auditing

- More than 71,500 vehicle and equipment inspections carried out
- More than 7,000 vehicle inspection audits on buses and coaches
- 25,000 hours spent by Tachograph Services' on-site advisors at members' premises
- 21 million driver days analysed by Tachograph Services
- 717 consultancy and dangerous goods projects worked on, 145 accreditations issued (Van Excellence, Driver Agency Excellence and Truck Excellence) and 14,970 Safe Loading Pass discs issued



## Support services

- 20,000 orders taken by FTA Shop
- 83,000 vehicles registered for Recovery Services
- More than 45,000 licence checks carried out by Driver Licence Checking Service
- 31 million litres of fuel bought on the Fuel Card
- More than 25,000 Penalty Charge Notices processed for members



## Transaid

- £20,000: the voluntary donation to Transaid made by FTA members during 2017 as part of their membership renewal



Want more information on  
FTA Membership?  
**Call 03717 11 22 22\* today**

Tel: 03717 11 22 22\*  
Fax: 01892 534989

[fta.co.uk](http://fta.co.uk)   

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\*Calls may be recorded for training purposes

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